

EVault Cloud Disaster Recovery Service

Data Sheet

Key Benefits

- Managed service with SLAs guarantee timely access to your critical systems in the cloud after an outage
- Experienced team of continuity and DR specialists to plan and test your DR strategy and keep your business up and running
- Secure, remote access to your critical systems in the cloud via SSL VPN
- 1-hour SLA option is backup-independent and includes proactive failover enabling zero downtime for planned maintenance, upgrades, and site outages

Get guaranteed IT resiliency with managed services backed by SLAs

Ensure continuous IT operations and fast recovery of mission-critical systems in the cloud—even if there’s a complete site outage at your primary data center—with EVault® Cloud Disaster Recovery Service. Need the assurance of a service-level agreement (SLA) and a team of experts to manage the process? EVault specialists will create and test your plan, and give you guaranteed¹ access to your key systems, applications, and data within 1, 24, or 48 hours (your choice) of an outage. Want to use your own staff but still get the benefits of the ironclad EVault cloud (no upfront capital expenses, ongoing maintenance costs, or optimization headaches)? Choose the self-managed option.

Rapidly Recover Your Critical Systems and Data. Guaranteed.

EVault Cloud Disaster Recovery Service back up or replicate your systems to the ironclad EVault cloud. When there’s a disaster, your critical systems are quickly recovered as virtual machines (VMs).

How would you like a zero downtime option for planned system maintenance, upgrades, and outages? With the 1-hour SLA option, the VMs are always on, receiving replicated data over the wire. So you can proactively fail over your systems to the EVault cloud and gain quick, remote access to them. Whenever you choose.

EVault Cloud Disaster Recovery Service: Key Features

Package	1-Hour SLA	24- and 48-Hour SLAs	Self-Managed
Protected Platforms	Microsoft® Windows® Server 2003, 2008, and 2012; Microsoft Exchange, SQL Server, File Server, and Share-Point; Blackberry Server; and others	Microsoft Windows Server 2003, 2008, and 2012; IBM i, IBM AIX, Red Hat Linux, SUSE Linux, VMware, and other environments	Microsoft Windows Server 2003, 2008, and 2012; Microsoft Exchange and SQL Server; Oracle
Comprehensive Package	Hosted Active Directory VM, storage, secure network protocols, SSL VPN and IPSec tunnel (for secure cloud recovery)	EVault System Restore (for Windows systems), VMs, storage, secure network protocols, SSL VPN (for secure cloud recovery)	
Cloud Infrastructure	Remote, top-tier data centers serving as a “hot cloud”—an extension to your production environment—for your key systems	Remote top-tier data centers serving as a disaster recovery “warm site”	
EVault Cloud Backup Service ²	Recommended	Required	
DR Tests	One (1) complete DR test included		Optional

¹ The guarantee is set forth in the EVault Cloud Disaster Recovery Service SLA, and includes service credits and the right to terminate if the guarantee is not met.

² Formerly named EVault SaaS

Rely on the Experienced Team of EVault Continuity and DR Specialists—24x7x365

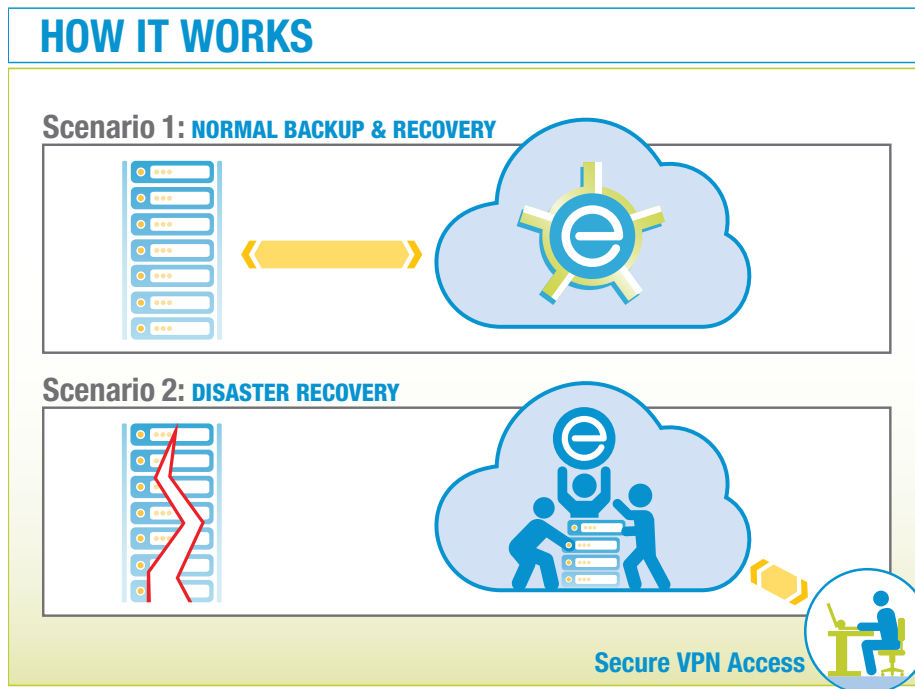
Our team of experts takes care of continuity and DR planning, testing and documentation, and will fully manage the process to minimize business disruption. They'll test the service with you before activating it to help ensure accurate and effective execution following an outage. After continuity/DR testing, you'll receive a Disaster Declaration Card and a continuity/DR Plan tailored to your specific environment. If struck by an outage of any kind, call our 24x7x365 disaster declaration hotline—EVault continuity and DR experts are standing by.

1-Hour Standalone DR

The 1-hour SLA option works with any backup solution, making it easy for you to add the critical continuity/DR component to your data protection coverage while preserving your existing technology investments. Of course, we think the best data protection has to include EVault Cloud Backup Service* — but the choice is yours.

Take the Next Step

To learn more about EVault cloud storage services, call us at 1.877.901.DATA (3282), email us concierge@evault.com, or visit us at www.evault.com.



Remotely Access Your Critical Systems in Our Purpose-Built Cloud

EVault Cloud Disaster Recovery Service host and protect your critical data in the EVault network of top-tier rated and SSAE-16 compliant or ISO-certified data centers. These facilities feature a virtualization platform for best-in-class redundancy and performance, high availability, and superior storage efficiency.

End-to-end encryption helps ensure your data remains private, satisfying regulatory-compliance requirements. We provide remote SSL VPN access, so as long as you can access the Internet you can securely recover data and applications from wherever you happen to be. And you'll be able to access your critical systems and data in our cloud until your physical site is operational again.

www.seagate.com

AMERICAS
ASIA/PACIFIC
EUROPE, MIDDLE EAST AND AFRICA

Seagate Technology LLC 10200 South De Anza Boulevard, Cupertino, California 95014, United States, 408-658-1000
Seagate Singapore International Headquarters Pte. Ltd. 7000 Ang Mo Kio Avenue 5, Singapore 569877, 65-6485-3888
Seagate Technology SAS 16-18, rue du Dôme, 92100 Boulogne-Billancourt, France, 33 1-4186 10 00

© 2014 Seagate Technology LLC. All rights reserved. Printed in USA. Seagate, Seagate Technology and the Wave logo are registered trademarks of Seagate Technology LLC in the United States and/or other countries. Seagate Secure and the Unified Storage logo are either trademarks or registered trademarks of Seagate Technology LLC or one of its affiliated companies in the United States and/or other countries. The FIPS logo is a certification mark of NIST, which does not imply product endorsement by NIST, the U.S., or Canadian governments. All other trademarks or registered trademarks are the property of their respective owners. When referring to drive capacity, one gigabyte, or GB, equals one billion bytes. Your computer's operating system may use a different standard of measurement and report a lower capacity. In addition, some of the listed capacity is used for formatting and other functions, and thus will not be available for data storage. Actual data rates may vary depending on operating environment and other factors. The export or re-export of hardware or software containing encryption may be regulated by the U.S. Department of Commerce, Bureau of Industry and Security (for more information, visit www.bis.doc.gov), and controlled for import and use outside of the U.S. Seagate reserves the right to change, without notice, product offerings or specifications. DS1797.3-1405US, May 2014

ds_2014-css-kickoff_us (updated 06/25/2014)

DISK-O-TAPE